



IMPORTANT NOTICE

Date : 25th March 2020
To : Clients and Trade Partners
Subject : COVID-19, temporary commercial office closure.

Dear Clients and Trade partners

AFC Holidays joins the world as we combat the COVID-19. Under the directives from the Department of Economic Development along with the Ministry of Health and Prevention, all our offices will be closed from 25th March – 8th April'2020 to keep you and our employees safe.

In the meanwhile, wherever possible we ask you to hold back on contacting our call centres about bookings that are not due to travel in the next 30 days. This allows us to prioritise our resources on the more important cases – something that is in everyone's interest

During this period we will have our teams help you with any emergencies, you may contact our team from Saturday to Thursday between 12.00-17.00 hrs.

Request type	Contact details
Emergencies and Queries that need urgent attention	Customercare@afcholidays.com Phone- 04 709 3352 Whastapp- 050 107 9713
Marketing	Marketing@afcholidays.com
Sales and purchases	Phone – 04 709 3315 Whatsapp- 56 2939873

We value your patronage and want to assure you that we have your best interest at core and will continue servicing our clients with the highest level of care.

Stay Safe until your next travel.

From All of us at AFC Holidays.